



EUROPEAN UNION

Delegation of the European Union to Bosnia and Herzegovina

**Clarification no. 2 to the Tender Dossier**  
**Common Information System for Vetting and Issuing of Security Clearances**  
**Bosnia and Herzegovina**

**Publication reference: EuropeAid/140099/DH/SUP/BA; Tender no: EC/BIH/16/020, Re-launch**

**Question 1:**

*Item 1.4 - Firewall type 1 – For central location*

It is requested to offer Firewall type 1 – For central location with:

b) RAM: 4GB minimum

It is requested to offer firewall with a minimum of 4GB of RAM. Considering that firewalls from some manufacturers meet requested specifications but don't have exact info in datasheets, is it acceptable to provide an official statement from the manufacturer for these cases? Firewalls fully comply with requested specification but info about memory is confidential and they don't have that info in datasheets available on manufacturers web site

**Answer 1:**

Official statement of the manufacturer that the firewall meets the requested specifications will be accepted when submitted with the offer.

**Question 2:**

*Item 1.5 - Firewall type 2 – For remote locations*

It is requested to offer Firewall type 2 – For remote locations with:

b) RAM: minimum 4 GB, Storage mass: SSD, minimum 8GB

d) Desktop, wall mount (wall mount bracket included)

o) DoS/ DdoS, ARP spoofing

2.1 It is requested to offer firewall with a minimum of 4GB of RAM. Considering that firewalls from some manufacturers meet requested specifications but don't have exact info in datasheets, is it acceptable to provide an official statement from the manufacturer for these cases? Firewalls fully comply with requested specifications but info about memory is confidential and they don't have that info in datasheets available on manufacturers web site.

2.2 It is requested to offer firewall with wall mount bracket included which is an unusual request for enterprise firewalls. Please consider changing this request to:

d) Desktop, wall mount (wall mount bracket included) or rack mount (rack mount kit included)

2.3 It is requested to offer firewall with "ARP spoofing" functionality which is an unusual request for enterprise firewalls. ARP spoofing is switch functionality and it's covered with switches. Please remove this request from the specification in order to increase the competitiveness for more leading firewall equipment manufacturers.

**Answer 2:**

2.1 Official statement of the manufacturer that the firewall meets the requested specifications will be accepted when submitted with the offer.

2.2 The requirement is changed. Please see Corrigendum no 1 to the Tender Dossier.

2.3 The requirement of "ARP spoofing" can be covered by firewall or switch. Please see Corrigendum no. 1 to the Tender Dossier.

**Question 3:**

*Item 1.17 – 3. Business Process Architecture i) Security testing:*

It is requested: “The contractor has to ensure the security of the System from potential misuse during delivery, installation and handover. It is expected from the contractor to perform technical security testing comprising of IT infrastructure and application vulnerability scanning and penetration testing.”

According to best security practices technical security testing, application vulnerability scanning and penetration testing should be performed by a company that was not included in the development process in order to get correct, independent and accurate results. Please consider to either move this requirement to other LOT or another tender.

**Answer 3:**

The requirement is deleted. Please see Corrigendum no. 1 to the Tender Dossier.